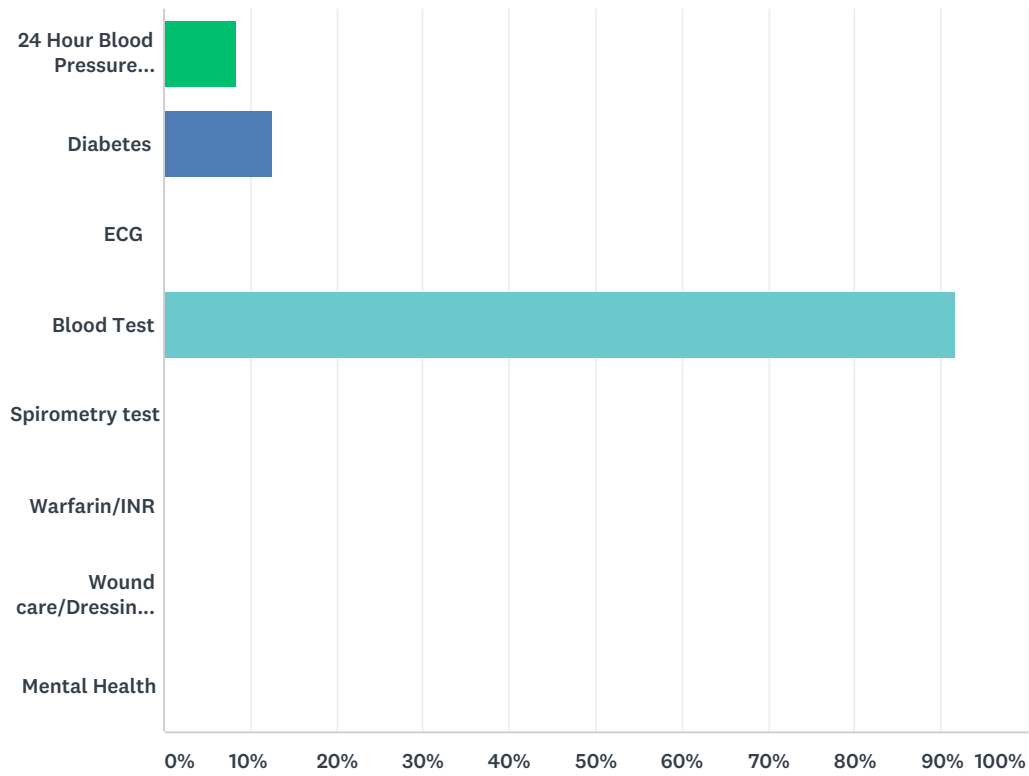


Q1 Which of the below services did you receive?

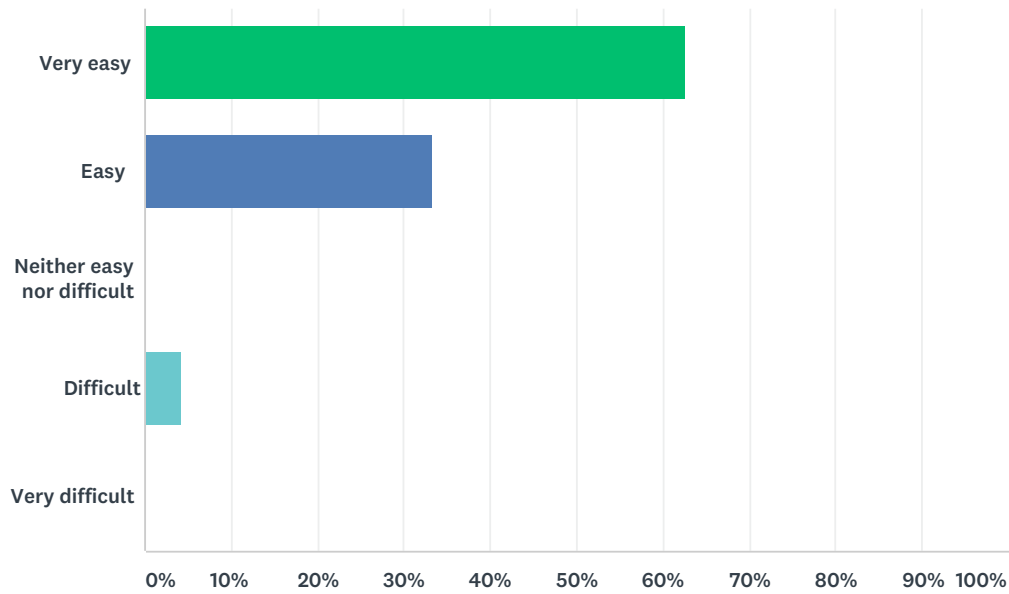
Answered: 24 Skipped: 0



ANSWER CHOICES	RESPONSES	
24 Hour Blood Pressure Monitor	8.33%	2
Diabetes	12.50%	3
ECG	0.00%	0
Blood Test	91.67%	22
Spirometry test	0.00%	0
Warfarin/INR	0.00%	0
Wound care/Dressing Change	0.00%	0
Mental Health	0.00%	0
Total Respondents: 24		

Q2 How easy was it to get an appointment?

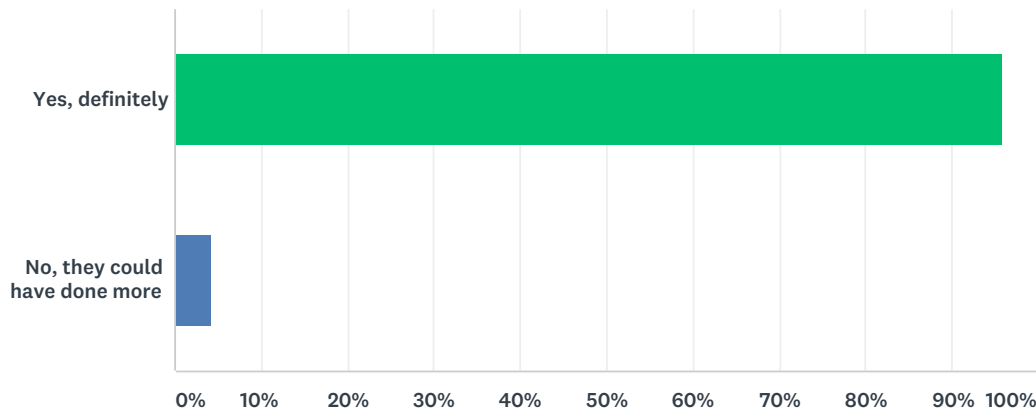
Answered: 24 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very easy	62.50%	15
Easy	33.33%	8
Neither easy nor difficult	0.00%	0
Difficult	4.17%	1
Very difficult	0.00%	0
TOTAL		24

Q3 Did you feel that the staff providing the service were caring and competent?

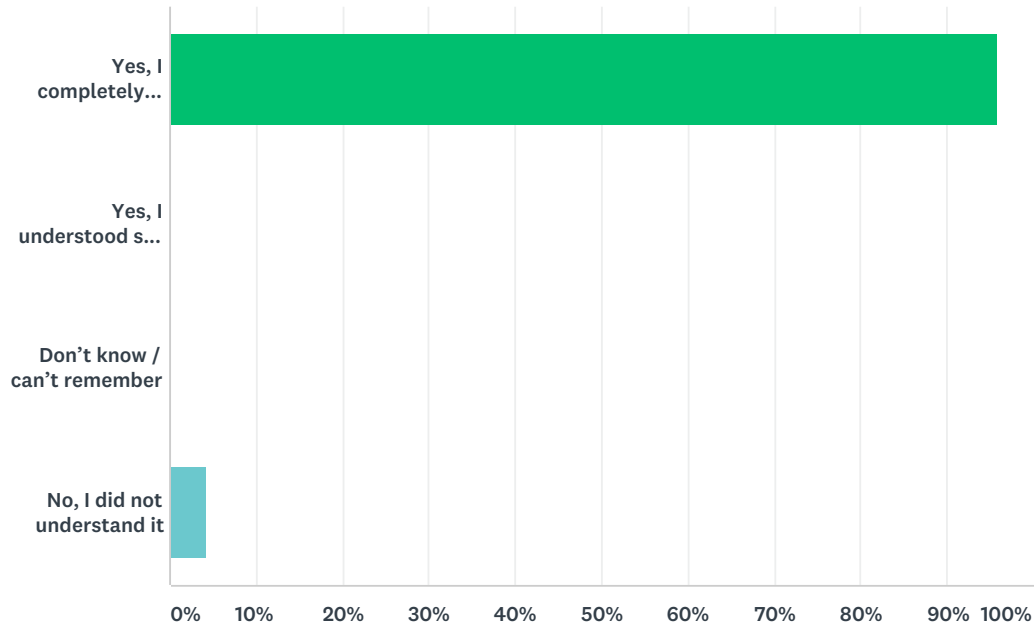
Answered: 24 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes, definitely	95.83%	23
No, they could have done more	4.17%	1
TOTAL		24

Q4 Did you feel that you understood the treatment/health advice?

Answered: 24 Skipped: 0

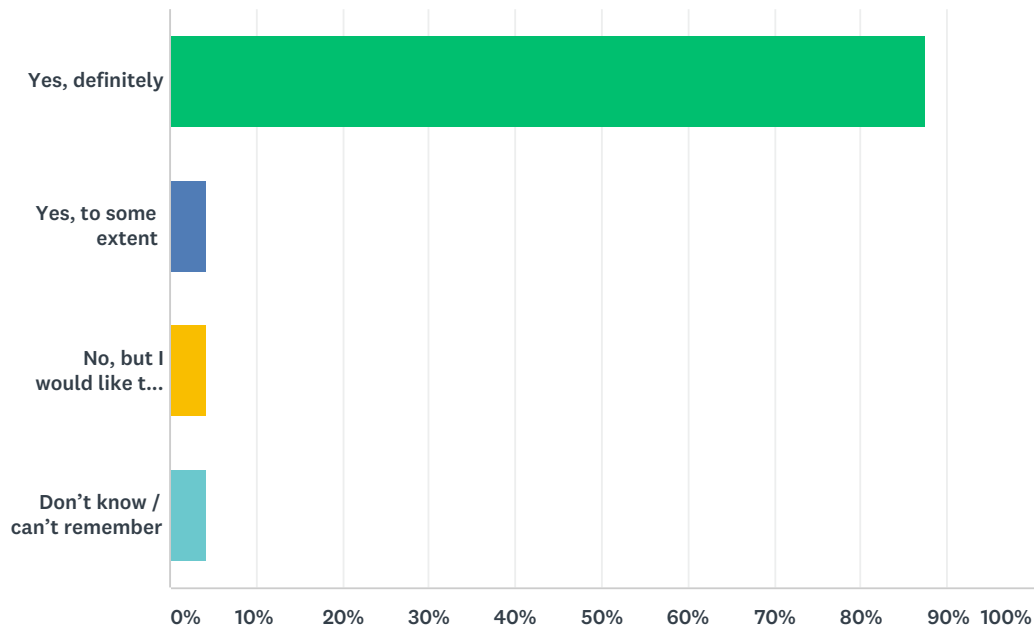


ANSWER CHOICES	RESPONSES	
Yes, I completely understood it	95.83%	23
Yes, I understood some of it	0.00%	0
Don't know / can't remember	0.00%	0
No, I did not understand it	4.17%	1
TOTAL		24

#	NO, I DID NOT UNDERSTAND IT	DATE
1	I requested a blood group card that I am supposed to carry with me in case of need for blood in an accident that I have misplaced and cannot find - I was told that GP surgery do not hold record of blood groups and do not provide cards - I am left without assistance as to how to get a very important blood group card which is necessity that left me feeling upset and doing nothing without any assistance or advice from the GP surgery which is wrong	2/7/2018 1:51 PM

Q5 Were you involved as much as you wanted to be in decisions about your care and treatment?

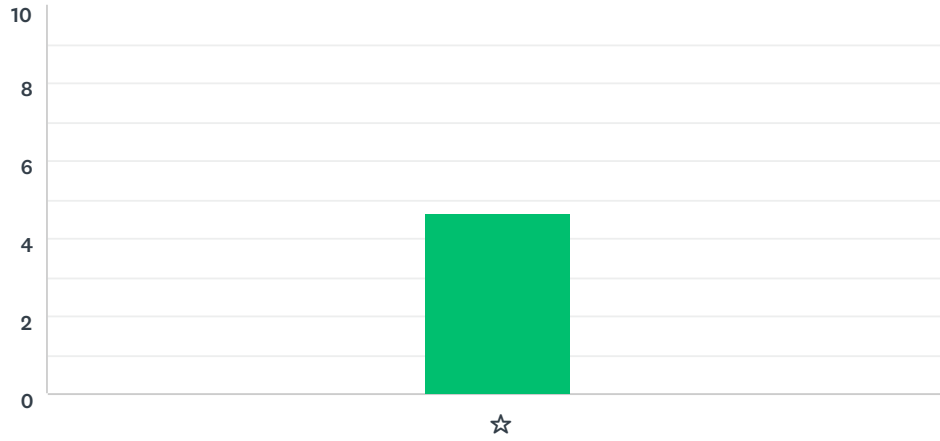
Answered: 24 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes, definitely	87.50%	21
Yes, to some extent	4.17%	1
No, but I would like to have been moreinvolved	4.17%	1
Don't know / can't remember	4.17%	1
TOTAL		24

Q6 Overall how would you rate the service?

Answered: 24 Skipped: 0



	VERY POOR	POOR	FAIR	GOOD	EXCELLENT	TOTAL	WEIGHTED AVERAGE
☆	4.17% 1	0.00% 0	4.17% 1	12.50% 3	79.17% 19	24	4.63

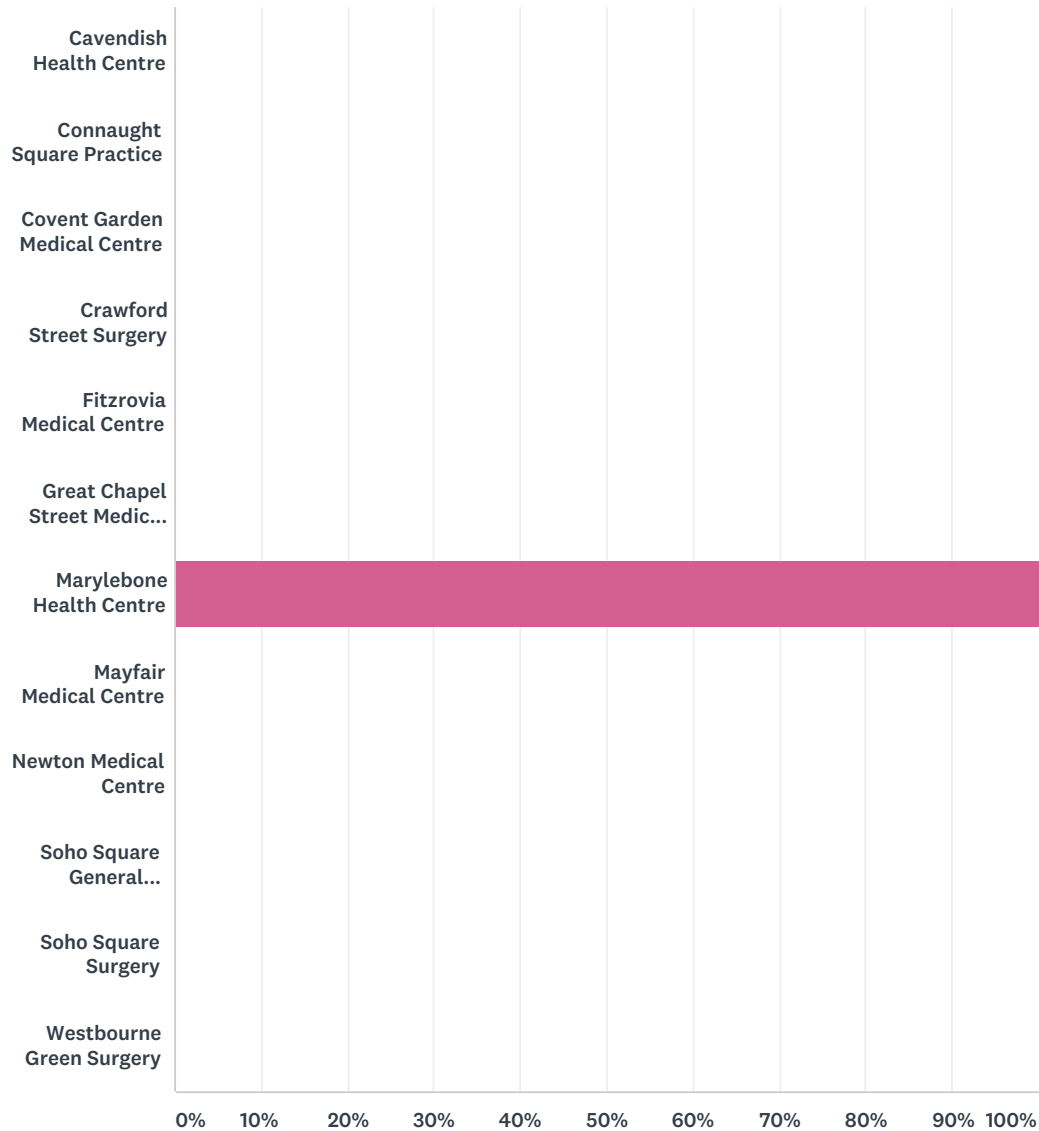
Q7 Thinking about the service you received, if there is anything else you would like to tell us about your experience of healthcare services provided by GP surgeries, please do so here

Answered: 10 Skipped: 14

#	RESPONSES	DATE
1	I do believe it would have been possible to request a blood group card when sending away my blood for the test I went to have - this is logical - I am left unable to obtain a blood group card that is recommended to be carried with me always ..	2/7/2018 1:51 PM
2	Marylebone Health Centre offers superlative, responsive care and I couldn't ask for better healthcare from my GP practice.	2/7/2018 12:41 PM
3	All staff can do better	2/7/2018 11:11 AM
4	It's a great practice. We've been part of it for over 13 years now and are very happy with it.	2/7/2018 11:10 AM
5	No	2/7/2018 11:07 AM
6	am usually seen comparatively quickly	2/7/2018 11:07 AM
7	Brilliant. I can't comment otherwise	2/1/2018 7:29 PM
8	It's a pity that I can't email you or text you. Lady Carol Jenkins	2/1/2018 6:20 PM
9	I would appreciate getting an appointment with the Dr of my choice	2/1/2018 6:09 PM
10	Consistently good	2/1/2018 6:08 PM

Q8 Please can you tell us which of the below practices you received the service from?

Answered: 13 Skipped: 11



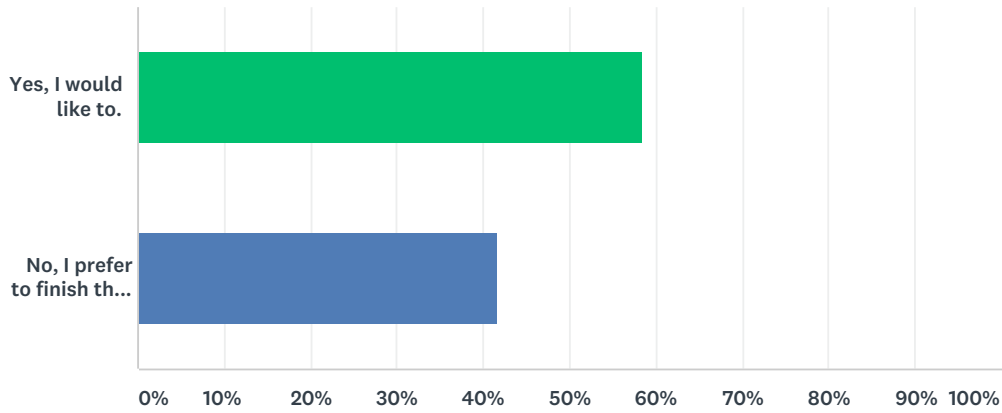
ANSWER CHOICES	RESPONSES
Cavendish Health Centre	0.00% 0
Connaught Square Practice	0.00% 0
Covent Garden Medical Centre	0.00% 0
Crawford Street Surgery	0.00% 0
Fitzrovia Medical Centre	0.00% 0
Great Chapel Street Medical Centre	0.00% 0
Marylebone Health Centre	100.00% 13
Mayfair Medical Centre	0.00% 0
Newton Medical Centre	0.00% 0
Soho Square General Practice	0.00% 0

Patient Experience Questionnaire - Central

Soho Square Surgery	0.00%	0
Westbourne Green Surgery	0.00%	0
Total Respondents: 13		

Q9 To help us improve our services for all patients, please will you tell us a little bit about yourself?

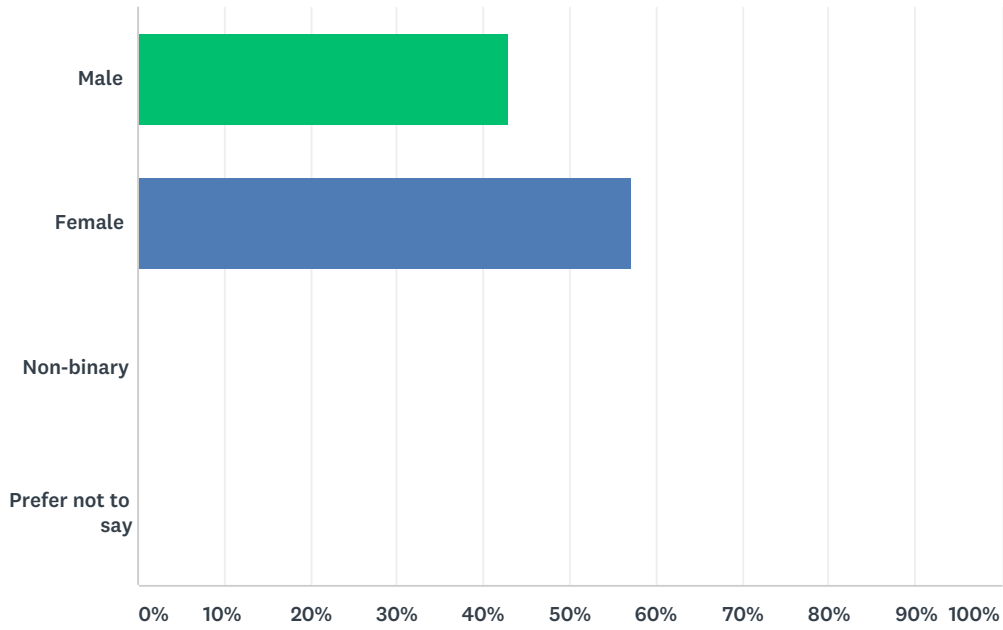
Answered: 24 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes, I would like to.	58.33%	14
No, I prefer to finish the survey now.	41.67%	10
TOTAL		24

Q10 Gender

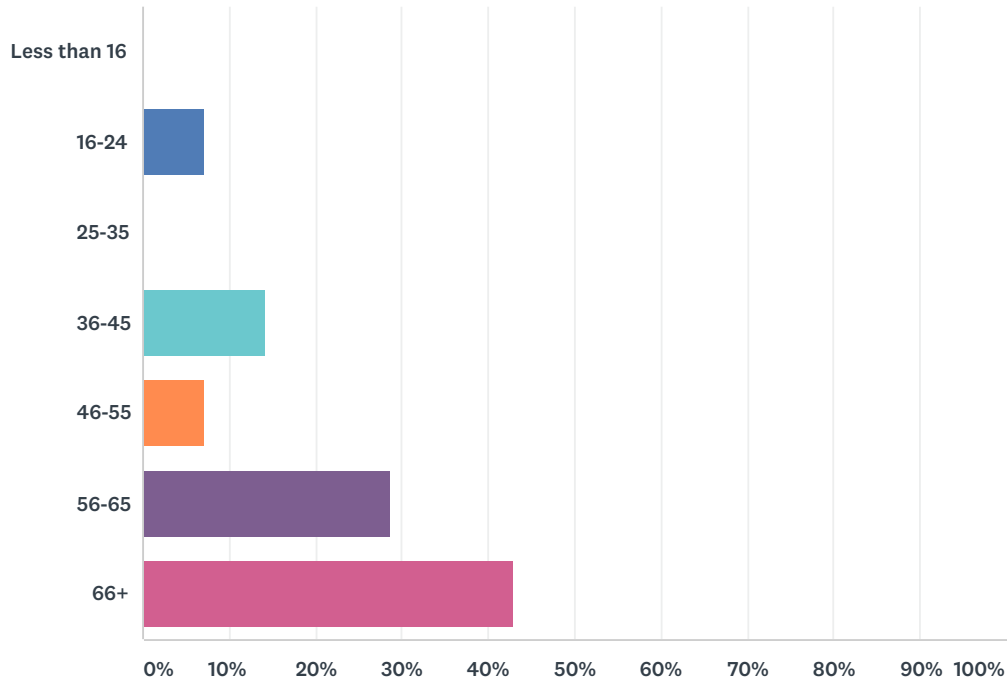
Answered: 14 Skipped: 10



ANSWER CHOICES	RESPONSES	
Male	42.86%	6
Female	57.14%	8
Non-binary	0.00%	0
Prefer not to say	0.00%	0
Total Respondents: 14		

Q11 Age

Answered: 14 Skipped: 10



ANSWER CHOICES	RESPONSES	
Less than 16	0.00%	0
16-24	7.14%	1
25-35	0.00%	0
36-45	14.29%	2
46-55	7.14%	1
56-65	28.57%	4
66+	42.86%	6
Total Respondents: 14		

Q12 Please state your commonly spoken language

Answered: 14 Skipped: 10

#	RESPONSES	DATE
1	English	2/8/2018 6:45 PM
2	English	2/7/2018 2:12 PM
3	English	2/7/2018 11:47 AM
4	Spanish	2/7/2018 11:32 AM
5	English	2/7/2018 11:21 AM
6	English	2/7/2018 11:07 AM
7	english	2/7/2018 11:07 AM
8	English	2/1/2018 10:07 PM
9	English	2/1/2018 7:30 PM
10	English	2/1/2018 6:55 PM
11	English	2/1/2018 6:20 PM
12	Anglo Saxon	2/1/2018 6:09 PM
13	english	2/1/2018 6:09 PM
14	English	2/1/2018 6:09 PM